



Cancellation conditions

The booking of the Gottlieber «Idea Factory» is binding. Payment is to be settled on the spot (cash or by card).

With the booking of the «Idea Factory» the customer has access to all premises of the «Idea Factory» incl. the technical equipment available solely and in accordance with the selected booking package.

Gottlieber Spezialitäten AG reserves the right to cancel the booking of the «Idea Factory» up to 14 days before the date. In such a case, it is possible to arrange an alternative date.

Cancellation of the «Idea Factory» booking for the previously defined day by the customer is possible up to 14 days before the agreed date, whereby a processing fee of CHF 35 will be charged. If the «Idea Factory» booking is canceled at a later date, 100% of the amount is due, even in the case of unjustified non-appearance, the entire amount must be paid.

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